SYSTEM REQUIREMENTS FOR ONLINE PROGRAMS

Supported Operating Systems
• Windows 8.1: 32 or 64-bit
• Windows 10: 32 or 64-bit
• MAC 10.14 (Mojave) or higher
• Linux – Supported for online classrooms but not for online exams with RPNow
• Android/Chrome OS/iOS, iPad OS – Supported for online classrooms but cannot be used for exams with RPNow

Minimum System Requirements
• Windows – Intel Core2 Duo CPU 2.XX or AMD Processor, 2 GB of RAM recommended
• Mac – Intel Processor, 512 MB of RAM or more recommended

Supported Browsers
• Microsoft Edge (latest), Safari (latest), Firefox (latest release), Chrome (latest release)
• Chrome is the recommend browser for all platforms for the most trouble free experience

For all systems
• A connection speed of at least 300kb/s upload speed. (Satellite and Dial up connections are not supported)
• Time and date must be accurate for your local time zone
• A webcam and a working microphone. The webcam found in most laptops will work fine. (webcam is only required when taking exams with RPNow)
• Dual monitors are not supported while taking exams with RPNow
• External cameras on Macs are not supported (Unless you are using a Mac Mini)
• During RPNow exams you will be required to disable/close any background software that allows for chat (Skype, Messages, etc.) and any software that might allow for external connections to the computer. (Logmein, Chrome remote desktop, etc.)
• Tablets and mobile devices are not supported by RPNow. Laptops with touchscreen capability may require troubleshooting with RPNow support.

System Checks
• RPNow System Checker - http://syscheck.remoteproctor.com/
• Blackboard Collaborate Ultra - https://help.blackboard.com/Learn/Administrator/Hosting/Release_Notes/Browser_Support/Browser_Checker
• WebEx System Checker: http://www.webex.com/test-meeting.html