

# **SYSTEM REQUIREMENTS FOR ONLINE PROGRAMS**

## **Supported Operating Systems**

- Windows 8.1: 32 or 64-bit
- Windows 10: 32 or 64-bit
- MAC 10.14 (Mojave) or higher
- Linux – Supported for online classrooms but not for online exams with RPNow
- Android/Chrome OS/iOS, iPad OS, Microsoft Surface Tablets – Supported for the online classroom but cannot be used to take exams with RPNow.

## **Minimum System Requirements**

- Windows – Single-core 1Ghz or higher, Dual-core 2Ghz or higher (Intel i3, i5, i7 or AMD equivalent), 4 GB of RAM recommended
- Mac – Intel or M1 Processor, 2 GB of RAM or more recommended

## **Supported Browsers**

- Microsoft Edge (latest), Safari (latest), Firefox (latest release), Chrome (latest release)
- Chrome is the recommend browser for all platforms for the most trouble free experience

## **For all systems**

- A connection speed of at least 300kb/s upload speed. (Satellite and Dial up connections are not supported)
- Time and date must be accurate for your local time zone
- A webcam and a working microphone. The webcam found in most laptops will work fine. (webcam is only required when taking exams with RPNow)
- Dual monitors are not supported while taking exams with RPNow
- External cameras on Macs are not supported (Unless you are using a Mac Mini)
- During RPNow exams you will be required to disable/close any background software that allows for chat (Skype, Messages, etc.) and any software that might allow for external connections to the computer. (Logmein, Chrome remote desktop, etc.)
- Tablets and mobile devices are not supported by RPNow. Laptops with touchscreen capability may require troubleshooting with RPNow support.

## **System Checks**

- RPNow System Checker - <http://syscheck.remoteproctor.com/>
- Blackboard Browser Checker - [https://help.blackboard.com/Learn/Administrator/Hosting/Release\\_Notes/Browser\\_Support/Browser\\_Checker](https://help.blackboard.com/Learn/Administrator/Hosting/Release_Notes/Browser_Support/Browser_Checker)
- Zoom Test Meeting: <https://zoom.us/test>